



**American Systems Registrar, LLC**, a provider of third-party system registration, attests that:

## **GDZ ELEKTRİK DAĞITIM A.Ş.**

**Üniversite Caddesi No:57 35042 Bornova / İZMİR –TÜRKİYE (Merkez Ofis)–  
Head Office**

**Üniversite Caddesi No:57 35042 Bornova / İZMİR –TÜRKİYE (Bölge  
Müdürlüğü)-Site 1**

**Yarhasanlar Mahallesi 2319 Sokak No:14 Şehzadeler / MANİSA –TÜRKİYE  
(Bölge Müdürlüğü)-Site 2**

**İsmet İnönü Mahallesi 1259 Sokak No:16/B Menemen/İZMİR –TÜRKİYE (Bölge  
Müdürlüğü)-Site 3**

**Alpkent Mahallesi Naci Tuncel Caddesi Kapı No:51/20 Torbalı/İZMİR –TÜRKİYE  
(Bölge Müdürlüğü)-Site 4**

with a scope of:

### **THE DISTRIBUTION OF ELECTRIC ENERGY**

has established a Complaints Management System that is in conformance with

**ISO 10002:2018**

ASR Certificate Number: 6407  
Date of Certification: February 9, 2024  
Date of Certification Expiration: November 27, 2026  
Revision:  
Re-issue Date:



*Richelle Kirdan*  
President

**CERTIFICATE OF REGISTRATION**